

How we can help you with Ofgem's RIIO-ED1 stakeholder engagement and consumer vulnerability incentive

Ofgem asks DNO's to:

"engage proactively with stakeholders in order to anticipate their needs and deliver a consumer focused, socially responsible and sustainable energy service."

Successful DNO's must demonstrate:

- That their strategies are innovative and leading best practice
- Timely engagement with a broad range of stakeholders, including hard to reach groups
- Methods which go beyond 'business as usual', showing that a holistic approach is culturally embedded
- Activities that meet the specific interests of vulnerable consumers
- Research that produces a suite of robust, verifiable data
- Evidence of how data is used to inform decision making and business planning
- Independent evaluation and a clear submission to Ofgem

Our approach:



Creative mixed method research



Independent



Critical friend



Quality assured



Digital by default

Our services:



Public & stakeholder engagement



Independent evaluation



Strategy development



Online community platforms



Research, analysis & reporting

Our experience:



EirGrid Group engagement partner 2018 - 2020



DECC energy efficiency workshops



Western Power Distribution stakeholder engagement strategy



Bristol Water PR19 engagement strategy and deliberative engagement events



Affinity Water PR19 and PR14 customer research & engagement



Anglian Water PR14 engagement & research

Looking for a tailored & innovative approach?

Contact engagement lead Amelie Treppass:

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About OPM Group:

We are an independent employee-owned consultancy, skilled at consultation, engagement, research and evaluation. We are ISO 9001 and 27001 accredited for our quality and data management processes.

Our engagement team are experts in:

- Creative engagement process design
- Collaborative capacity building
- Project management
- Stakeholder and public event facilitation
- Local government engagement
- Communications and strategy support
- Robust research
- Dialogue and deliberative engagement
- Developing online communities and platforms